Bringing Patients Back to Get the Care They Need

healthfirst®

~41%*

of U.S. adults delayed or avoided medical care due to COVID-19, including:
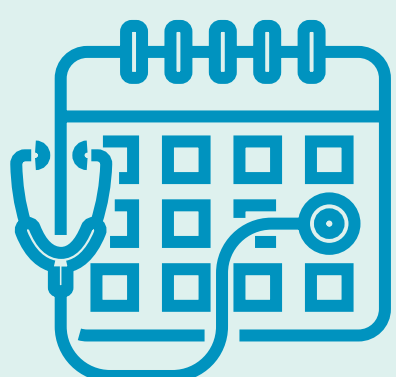
32% routine care

12% urgent/emergency care

*As of 6/30/2020

Medical care that is delayed or avoided **might increase morbidity and mortality**.[1]

Getting care in a timely manner leads to **better health outcomes**.

Visit **hfproviders.org** for more provider resources.

HELPFUL TIPS

- Outreach your patients/Healthfirst members directly to schedule appointments and prioritize patients who are overdue for a visit or screening/exam.

- Emphasize the steps your practice has taken to increase safety: limiting visitors, screening for potential COVID-19 symptoms, practicing social distancing, routinely disinfecting surfaces.

- Follow up and confirm appointments.

- Offer virtual visits by phone or video chat.

- Refill prescriptions electronically.

Source
[1]https://www.cdc.gov/mmwr/volumes/69/wr/mm6936a4.htm