

January 2022



Four Behavioral Health Home and Community Based Services Transitioning to New Community Oriented Recovery and Empowerment Services

To improve access to rehabilitative care, New York State received federal approval to transition four Behavioral Health Home and Community Based Services (BH HCBS) to a new service array called Community Oriented Recovery and Empowerment (CORE) Services starting **February 1, 2022**.

Providers intending to deliver CORE Services must reach full designation status by **July 31, 2022**. Once fully designated, please contact your assigned account manager.

BH HCBS and CORE Services are designed to help adults (age 21 and over) with serious mental illness and/or addiction disorder remain and recover in the community, and to reduce preventable admissions to hospitals, nursing homes, or other institutions.

Current BH HCBS Designated Services	CORE Designated Services Starting February 1, 2022
Community Psychiatric Support and Treatment (CPST)	Community Psychiatric Support and Treatment
Empowerment Services—Peer Support	Empowerment Services—Peer Support
Family Support & Training (FST)	Family Support & Training
Psychosocial Rehabilitation (PSR)	Psychosocial Rehabilitation

BH HCBS Short-term and Intensive Crisis Respite services will transition to the Crisis Intervention Benefit Crisis Residence services.

All other BH HCBS will remain available as BH HCBS with previously established requirements, workflows, and processes.

Provider Alert

BH HCBS access requirements, including the independent eligibility assessment and federal home and community-based settings restrictions, will not apply to CORE Services. An important change to note is that providers may directly refer members to CORE providers.

All existing BH HCBS providers that are currently offering CPST, PSR, FST, and Peer Support will be provisionally designated as providers for the comparable CORE Services by New York State.

Helpful Resources

- For more information, please refer to [Community Oriented Recovery and Empowerment \(CORE\) Services Provider FAQ](#)
- [Managed Care Technical Assistance Center \(MCTAC\)](#): A state-run training to support the transition to full designation

If you have any questions, please contact your Network Account Manager, or call Provider Services at **1-888-801-1660**, Monday to Friday, 8:30am–5:30pm.